WA95W9

Washing Machine

user manual

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features

- ## Water Saving program
  - This is a specially designed program that enables you to wash laundry effectively with the minimum amount of water.
- ## Air Turbo Drying System
  - Air Turbo technology spins hard and fast so you can spend less time drying.
  - Time Saving AIR TURBO saves your time, ensuring your clothes are dried 30%-40% faster than line drying alone. Especially during the rainy season and in high-humid weather, laundry that once took days to drip-dry, such as heavy jeans, bulky sweaters, and thick blankets are dried more rapidly.
  - Easy-to-iron AIR TURBO is perfect for delicates and clothes made of synthetic fabrics. No more hanging and waiting. Simply iron straight-out-of-the washer, since AIR TURBO eliminates just enough moisture to keep clothes adequately damp for ironing.
- ## Diamond Drum
  - The diamond shaped drum creates a high water pressure, removing dirt from the laundry effectively. The diamond drum minimizes fabric damage extending the lifetime of the fabric. The glittering inner tube is both beautiful and powerful in the wash effect it creates.
- ## Fuzzy Control
  - Fuzzy control operates with best washing program by sensing the washload like artificial intelligence.
- ## Transparent Window
  - This Transparent Window is the new concept to solve the curiosity of users to see inside of washing machine while operation.
    While operation, the laundry progress inside of washing machine can be checked by looking through the transparent window.
- ## Magic Filter
  - This unique magic Filter ensures that all the lint inside the tub is captured for top quality filtering results to deliver consistently effective cleaning results.
- ## Wobble
  - Conventional top loading automatic washing machines rotate the laundry clockwise or counter clockwise in 2 dimensions but Wobble Technology™ rotates the laundry by throwing it around in 3 dimensions.
    Since Wobble Technology™ moves the laundry horizontally and vertically at the same time, the rotating water stream may seem different from that of other washing machines.
    One of the features of the 3 dimensional wash function of Wobble Technology™ is washing at multiple water levels and this may include a wash period performed at a low water level.
- ## Auto Restart
  - The power is turned on automatically after power failure.
- ## CHILD-LOCK Function
  - This is a device to protect children from being accidentally hurt while playing with the washer. (For more information, see page 6, page 8.)

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safety instructions

Please note that the following precautions for safety intend to prevent unpredictable danger and damage by helping the proper use in safety. When using hot water in washing, please make sure that the water should not exceed 50°C.

- Plastic parts may be deformed or damaged, and an electric shock or a fire may take place.

WARNING ⚠

There might be serious injury or fatal accident when you violate this instruction.

- If the plug (power supply cord) is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- Do not pull the cord off or touch it with moist hands. - An electric shock or a fire may take place.
- Do not bend the power supply cord by force or press it with heavy things. - An electric shock or a fire may take place.
- Do not install the washer nearby electric implement or don't put a candle light or cigarette light on the washer.
  - A fire may take place.
- During operation, do not put your hands or metal materials under the washer.
  - You may be hurt by spinning board beneath the washer.
- Stay away from the washer when the bottom of the washer sinks into the water.
  - There might be an electric shock. Please wait until the water drains out completely.
- Do not put laundry stained with gasoline, benzene, or alcohol in the washer, and keep the materials away from the washer.
  - An explosion or a fire may take place.
- During spinning, don't put your hand in the spinning tub.
  - It may hurt your hands. If it does not stop within 15 seconds after you open the lid, call service agent immediately.
- This appliance is not intended for use by young children or infirm persons unless they have been adequately supervised by a responsible person to ensure that they can use the appliance safely. Young children should be supervised to ensure that they do not play with the appliance.
- This appliance has to be connected to the plug endurable to proper power consumption.
- This appliance has to be positioned so that the plug is accessible after installation.
- No user-serviceable parts inside. Refer any servicing to qualified service personnel.
  - Otherwise this may cause a mechanical error, electric shock, fire or physical damage.
  - The product warranty does not cover problems resulting from disassembling the product.
- Do not use this product for business purposes.
- For washing machines with ventilation openings in the base, that a carpet must not obstruct the openings.
- Since this model is designed for Saudi Arabia, using this product in other countries with different power specifications may cause a malfunction of the product, in this case, make sure to consult your nearest service center before using the product.

CAUTIONS ⚠

There might be a slight injury or damage when you violate this instruction.

- Don't install it in the area with moisture or outdoor where it has rain or snow.
  - An electric shock or a fire may take place.
- Please unplug the power supply cord when you do not use it. - An electric shock or a fire may take place.
- If there is dust or water on the power supply plug and its connected part, please remove it completely.
  - An electric shock or a fire may take place.
- Do not make your kids look into the inside of the washer. - If your kid falls into the washer, his life could be in danger.
- Ventilate immediately without touching the power plug if gas is leaking.
  - An electric shock or a fire may take place if it catches flame.
- If the washer makes strange noise, smell or smoke, unplug it promptly and call service agent.
  - An electric shock or a fire may take place.
- When cleaning, don't spray water to the parts of the washer directly.
  - It may make its life span shorten. Also an electric shock or fire may take place.
- Do not use the strong acid cleaning agent.
- Don't use several appliances together with an outlet. - A fire may take place due to unusual heat.
- Don't press the button with an awl or pin. - An electric shock or a fire may take place.
- Use the new hose-sets and old hose-sets should not be reused.
- If the damage is found on the current cord in use, it should be replaced by manufacturer, service center or authorized person in order to avoid the risk.
- Connect the grounding wire to the shell plate, and bury it under at least 25cm of earth:alternatively, connect the ground wire to the appropriate pin on a properly grounded power receptacle. Never connect the w ire to a telephone line, lightning rod, or gas pipe. option
- The product you have purchased is designed for domestic use only.
  The use for business purposes qualifies as product misuse. In this case, the product will not be covered by the standard warranty provided by Samsung and no responsibility can be attributed to Samsung for malfunctions or damages resulting from such misuse.

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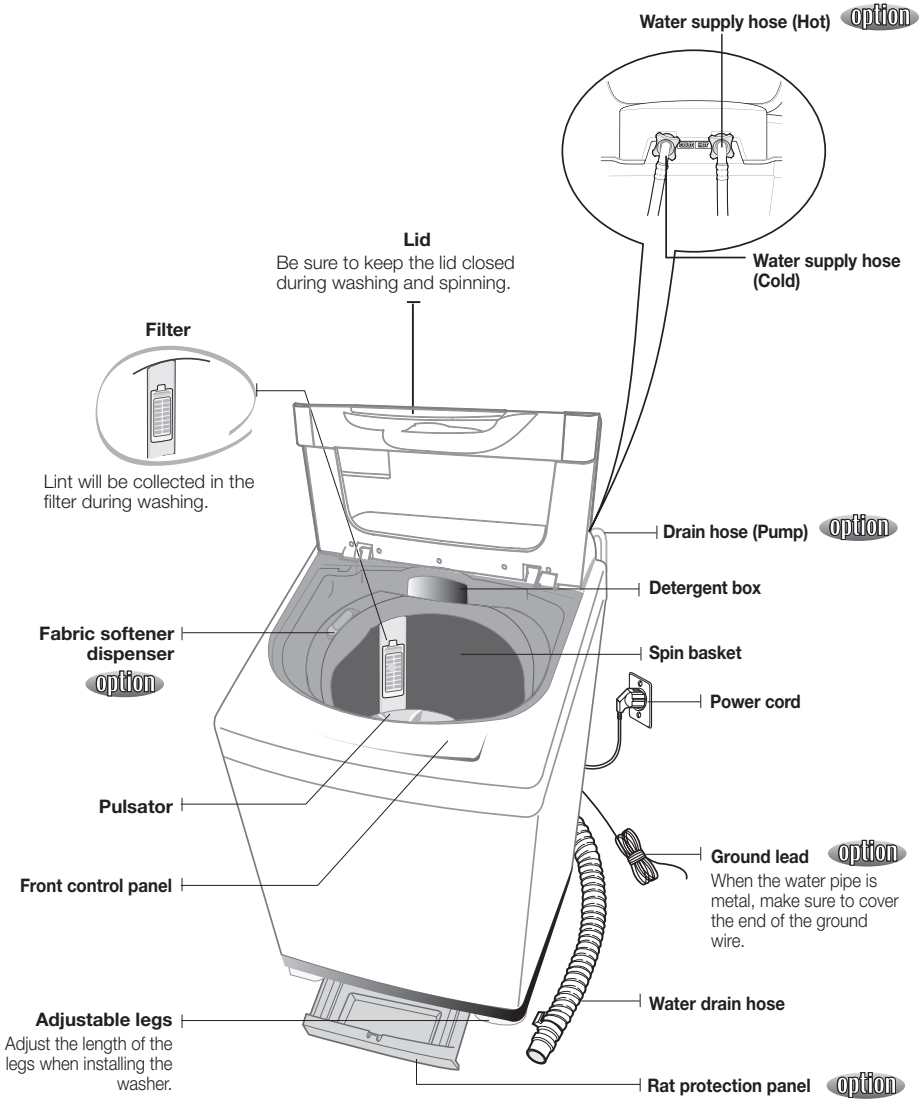
setting up your washer

DESCRIPTION OF PART

The User's Manual is for common use.
Make use of the User's Manual depending upon your washing machine model.


Water supply hose (Hot) option
Lid
Be sure to keep the lid closed during washing and spinning.
Water supply hose (Cold)
Filter
Lint will be collected in the filter during washing.
Drain hose (Pump) option
Detergent box
Fabric softener dispenser option
Spin basket
Power cord
Pulsator
Ground lead option
When the water pipe is metal, make sure to cover the end of the ground wire.
Front control panel
Water drain hose
Adjustable legs
Adjust the length of the legs when installing the washer.
Rat protection panel option

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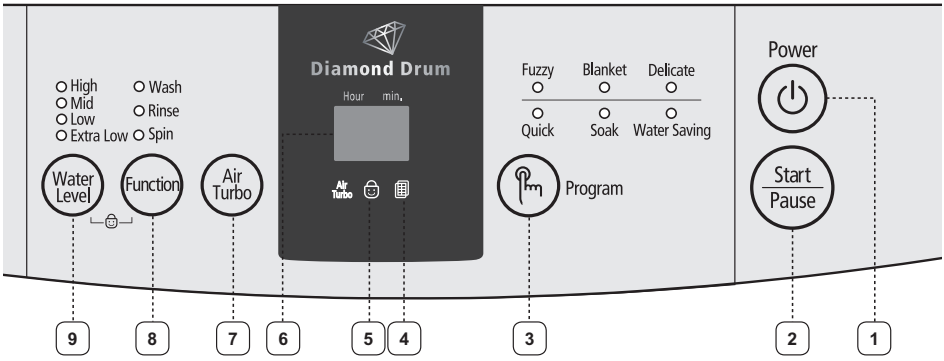
CONTROL PANEL

For more details, see control panel of your washing machine.



1	**POWER BUTTON**	Press this button once to operate. Press it again to turn the power off.
2	**START/PAUSE BUTTON**	Use to pause and restart the operation. To change the washing procedure during an operation, press this button to stop, and again to restart after changing the procedure.
3	**PROGRAM SELECT BUTTON**	Each time the button is pressed, the washing program changes; Fuzzy → blanket → Delicate → quick → soak → Water Saving
4	**FILTER CHECK**	When the wash is finished, the warning lamp lights up on the **filter check**. When the door is opened, it turns off. (This is not a fault.) When the Magic filter is clogged, foreign materials may start sticking to the laundry. To ensure a clean wash, please remove foreign materials from the filter after every wash.
5	**CHILD-LOCK FUNCTION (OPTION)**	This is a device to protect children from being accidentally hurt while playing with the washer. • How to start the Child-Lock function: - Press the "Power" button to go to an initial washing mode. - By pressing "Start/Pause" button, you start washing and in case Child Lock function is needed during the laundry - Press both the "Rinse" and "Spin" buttons at the same times.(for 3 seconds) (Note: You cannot perform the function without the "Power" button on. If the Child Lock function is activated, the Child Lock icon blinks.) • To release the function of Child-Lock: In case the "Child-Lock" is programmed, press both the "Rinse" and "Spin" buttons at the same time.
6	**REMAINING TIME, DELAY START TIME, ERROR DISPLAY**	Displays the remaining wash time. Displays the reserved delay start time. Displays the error state if a problem occurs in the washing machine so that you can take action.
7	**AIR TURBO BUTTON**	Press this button to speed dry your laundry. This function can only be selected if a spin cycle is set.
8	**FUNCTION BUTTON**	With every press of this button, the function changes; Wash,Rinse,Spin → Wash →Rinse →Spin→Wash&Rinse→Rinse&Spin →Wash,Rinse,Spin
9	**WATER LEVEL BUTTON**	The water level is automatically adjusted. However, you can select the water level manually by pressing this button. Mid → High → Mid → Low → Extra low → Low → Mid

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FUZZY PROGRAM

Selects the best washing program automatically.

1. Press the **Power** Button to "**On**".
2. Press the **Start/Pause** button.
   Water level is selected automatically. Washing rinsing, and spinning follow. If you want to pause, press the **Start/Pause** button again. You can change the program when paused.
3. Close the lid.

BLANKET PROGRAM

(Big volume laundry like blanket and bed cover sheets)

1. Press the **Power** button to "**On**".
2. Press the **Program** select button once.
3. Press the **Start/Pause** button.
   Washing, rinsing, and spinning follow. If you want to pause, press the Start/Pause button again. You can change the program when paused.
4. Close the lid.
   - Fold those big volume laundry (blanket and bed cover sheets) in the following way before adding into the spin basket.
   - Do not wash the electric blanket and carpets.
   - Get a laundry net for those light and big volume laundry (eg. Cashmeres) because they might rise in the water and get damaged.

When you wash unwieldy laundry items (e.g. blankets, winter clothes, etc.) add the detergent before you add the laundry to utilize the up, down, left and right 3D 4-directional stereo wash provided by Wobble Technology™ for a better result.

WOOL / DELICATE PROGRAM

Washable sweater, cardigan, delicate clothes etc.

1. Press the **Power** button to "**On**".
2. Press the **Program** select button two times
3. Press the **Start/Pause** button.
   Washing, rinsing, and spinning follow. If you want to pause, press the **Start/Pause** button again. You can change the program when paused.
4. Close the lid.

CAUTION
- You can only select cold water.
- The last spin operates lightly to prevent wrinkles.
- Use the detergent indicated in the laundry.
- Air turbo cannot be selected in the Wool program.

QUICK PROGRAM

If you want to wash those frequently used towels or less dirty laundry time. Because washing is speedy, it is good for light or less stained laundry.

1. Press the **Power** button to "**On**".
2. Press the **Program** select button three times.
3. Press the **Start/Pause** button.
   Water level is selected automatically. Washing, rinsing, and spinning follow. If you want to pause, press the **Start/Pause** button again. You can change the program when paused.
4. Close the lid.

SOAK PROGRAM

Select this function when you wish to wash your laundry by soaking it.

1. Press the **Power** button to "**On**".
2. Press the **Program** select button four times
3. Press the START/PAUSE button and put the proper amount of detergent into tub.
4. Close the lid.

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KEEPING THE TUB CLEAN

When using the machine under humid conditions for an extended time, various bacteria from the air may stick to the tub and form black dirt (fungi), causing damage to the human body. To keep the tub clean and hygienic at all times, it is recommended reading “CLEAN TUB PROGRAM” above and using only dedicated or recommended detergents to clean the tub regularly at least once every one to three months.

WATER SAVING PROGRAM

This is a specially designed program that enables you to wash laundry effectively with the minimum amount of water.

1. Press the **Power** button to “On”.
2. Press the **Program** select button to select Water Saving program.
3. Press the **Water Level** button to display level “Mid”
4. Press the **Start/Pause** button.
   If you want to pause, press the **Start/Pause** button again. You can change the course when paused.
5. Close the lid.

CHILD LOCK

This function is for protecting children, the elderly and the frail.

1. Press the Power button.
2. To activate the Child Lock function, press and hold both the Rinse and Spin buttons down simultaneously for 3 seconds. (If the Child Lock function is activated, the Child Lock icon blinks.)
3. Operations after activating the Child Lock function.

- Even if the Child Lock function is activated, every button works until the door opens.
- When you open the door during the Child Lock is being activated, the alarm sounds and an error message appears. In 30 seconds, draining begins automatically. However, if you close the door within 30 seconds, water will not be drained. (Displayed error message “CL”, “dE”).
- To add laundry after activating the Child Lock function, you must deactivate the Child Lock function.

4. To deactivate the Child Lock function, press and hold both the Rinse and Spin buttons simultaneously for 3 seconds again. (If the Child Lock function is deactivated, the Child Lock icon is turned off.)
5. To clear “CL” display, after draining is complete, close the door of the washing turn the power off and then on.

CAUTION
- This function is for preventing injury and malfunction of the product because of inappropriate operations or actions by children, the elderly or the frail.
- If the door opens when the Child Lock function is activated, the water is drained by force to prevent children from drowning.
- To add laundry after activating the Child Lock function, you must deactivate the Child Lock.
- Even if the power is turned off and then on when the Click Lock is activated, the Child Lock remains activated.

- Once Child Lock is activated, even when the power is turned off, if the door is opened, water is automatically drained in 30 seconds.
- The Child Lock function cannot be deactivated when CL is displayed. (However, the Child Lock function can be deactivated when the dE error is displayed.)

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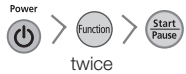
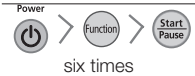
manual functions

Possible to select the function for each program.

Ex) If you want to wash in the quick program : Power - Select quick program - press function button once - Start/Pause button

once	**WASH ONLY** Press the **Power** button. Press the **Function Select** button once. Press the **Start/Pause** button once. Washing goes on for 1 time. When the **Function** button is pressed during washing, the wash time can be changed to between 4 and 30 minutes in duration.
 twice	**RINSE ONLY** Press the **Function** button twice. Press the **Start/Pause** button once. Rinsing goes on for 1 time. When the **Function** button is pressed the rinse times can be changed to between 1 to 5 times in duration.
three times	**SPIN ONLY** Press the **Function** button three times. Press the **Start/Pause** button once. Spin drying goes on for 4 minutes. When the **Function** button is pressed, the spin time can be changed to from 1 to 9 minutes.
four times	**WASH AND RINSE** Press the **Function** button four times. Press the **Start/Pause** button once. Detects the amount of laundry, and determines wash and rinse time period automatically. When the **Function** button is pressed, the rinse times can be changed to between 1 to 5 times in duration.
five times	**RINSE AND SPIN** Press the **Function** button five times. Press the **Start/Pause** button once. Rinsing and spin drying follow. When the **Function** button is pressed, the rinse times can be changed to between 1 and 5 times in duration.
 six times	**WASH, RINSE AND SPIN** Press the **Function** button six times. Press the **Start/Pause** button once. **Wash, Rinse** and **Spin** is performanced.

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installation & maintenance

The User's Manual is for common use. Make use of the User's Manual depending upon your washing machine model.

ENVIRONMENT

Leave some space - Maintain at least 10cm between the washer and the wall.

Place the washer on a sturdy flat surface. - If the washer is placed on an uneven or weak surface, noise or vibration occurs. (Allowable is 1°) Adjust the legs for even placement.

Never install the washer near water. - Do not place the washer in steamy rooms or where the washer is directly exposed to rain. Moisture may destroy the electrical insulation causing an electrical shock hazard.

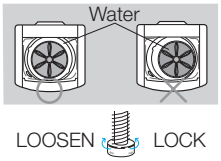
Avoid direct sunlight or heaters. - As plastic an electrical components are affected by direct heat, never place the washer near furnaces, boilers, etc. Do not place under direct sunlight.

LEVELLING

If the washer is not leveled with the ground, it makes the machine tremble more or be out of order.
So, make sure that the washer is leveled properly.

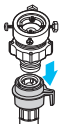
SEE IF THE MACHINE IS PLACED LEVEL BY CHECKING THE POSITION OF THE WASHING TUB.

- Open the lid of the machine, pour water into the tub up to the level just below the pulsator, and adjust the legs so that the pulsator is positioned at the center of the water as shown in the figure.
- Place the machine more than 10cm away from the wall.
- Adjust the legs on feet for levelling.

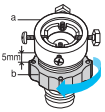


CONNECTING THE WATER SUPPLY HOSE

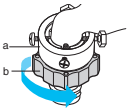
1. Remove the adaptor from the water supply hose.

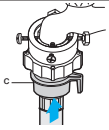


2. First, using a "+" type screw driver, loosen the four screws on the adaptor. Next, take the adaptor and turn part(b) following the arrow for gap about 5 mm between them.

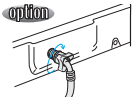


3. Connect adaptor to the water tap by tightening the screws firmly. Then, turn part(b) following the arrow and put (a) and (b) together.





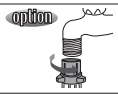
4. Connect the water supply hose to the adaptor. Pull down the part (c) of the water supply hose. When the part (c) is released, the hose is automatically connected to the adaptor making a 'click' sound.



5. Connect the other end of the water supply hose to the inlet water valve at the back of the washer. Screw the hose clockwise all the way in.

5-1. Connect the other end of the water supply hose to the inlet water valve at the top of the washer. Screw the hose clockwise all the way in.

- If the water tap is a screw type, assemble a water supply hose that fits to the tap as shown. After completing connection, if water leaks from the hose, then repeat the same steps.



After completing connection, if water leaks from the hose, then repeat the same steps. Use the most conventional type of faucet for water supply.In case the faucet is square or too big, remove the spacing ring before inserting the faucet into the adaptor.

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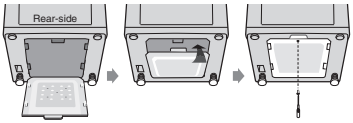
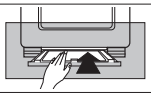
ASSEMBLING THE RAT PROTECTION PANEL (OPTION)

Tilt the washer a little and lift up the panel until it clicks, finally fix the panel with screw to the base as shown in the figure.



1. Insert the rat protection panel to the assembling hole on back side to the end.

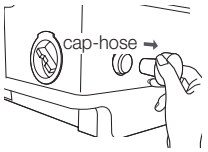


2. If you have difficulty inserting the panel lift up the washer a little and insert it.

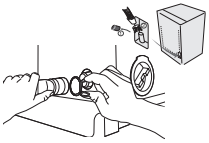
HOW TO CONNECT THE DRAIN HOSE

IN CASE OF PUMP-DRAINED WASHER (OPTION)

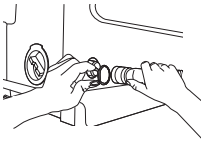
Take out the cap-hose and connect the outlet-hose.



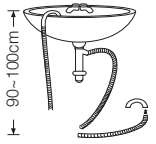
Be sure to join tightly the drain hose into the drainoutlet on the back of the machine.



Be sure to join tightly the drain hose into the drain-outlet on the side of the machine.

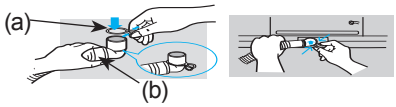


Install the drain hose in the position of about 90~100cm above the ground.



CONNECTING THE DRAIN HOSE

After pressing the joint ring(a), insert the drain hose(b) to drain direction.



Test run

Make sure that you install your washing machine correctly by running the **Rinse**+**Spin** cycle after the installation is complete.

HOW TO PUT THE DETERGENT IN

1. Open the detergent box by pulling in the direction of the arrow as shown in the figure and then put the powder detergent in the detergent box.
2. Put in one-time amount of detergent evenly so the detergent may not brim over the box.

CAUTION If you spread a powder detergent over the laundry directly, it may result in discoloration. Make sure to insert it into the detergent compartment.

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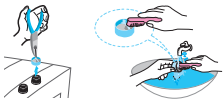
HOW TO ADD THE FABRIC SOFTENER

Slide and open the cover in the direction of the arrow, insert the rinse detergent, and slide and close it in the reverse direction.

- When a proper amount (one time does) of fabric softener is stored in the softener inlet, it is automatically put in at the last rinsing cycle.
- Do not use detergent, bleach or starch into the Softener Inlet.
- Using too much softener may produce unsatisfactory results.
- Do not open the lid during the Spin Dry cycle. If added too early, its effectiveness will decrease.
- Do not leave the softener into the Softener Dispenser for a long time. Because softner became stiff.

WATER SUPPLY CONNECTOR FILTER

1. Pull out the filter and wash well.

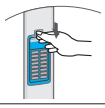


2. Pull in the filter and connect the hose to the inlet water valve tightly.

3. Check if there is a leakage. Note to tighten up the connector.

CLEANING THE FILTER

1. Push the upper part of the Magic filter and pull in.



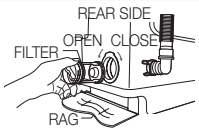
2. Open the cover as shown in the figure.

3. Clean the Magic filter.

4. Close the cover and insert the lower part of the filter in the basket first and then push the filter with “click” sound.

HOW TO CLEAN THE PUMP FILTER (OPTION)

1. Place a rag under the washer filter not to wet the floor.
2. Rotate the filter counterclockwise and pull out the filter.
3. Remove dirts and rotate the filter clockwise until it locks in position.



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troubleshooting

PROBLEM	CHECK
Washing machine won't work	• Is the water tap opened? • Is the washer plugged in? • Is the power cut off? • Is there enough water?
Water dose not drain 	• Is the drain hose down?(No pump) • Is the drain hose frozen? • Is the drain hose clogged? • If the water dose not drain in 30 minutes, a buzzer will sound, and the remaining time indicator will show "5E".
Water is not supplied 	• Is the water tap opened? • Is the water cut off? • Is the water supply hose or hose connection clogged? • Is the water tap frozen? • If the water supply is not finished in 1 hour or there is no change in the water level 5 minutes (10minutes for some models) after the water supply has started, the buzzer rings and "4E" is displayed on the remaining time indicator.
Spinning does not work 	• Is the laundry spread out evenly in the washer? • In the washer set on a sturdy flat surface?
Water is overflowed 	• Restart after spinning. • If the error sign still indicates, call agency.
This indicates that a Child Lock error occurred 	• The error message blinks at a 1 second interval and the water is drained with an alarm sound. Draining cannot be stopped. (Displayed message: " CL" or " dE ") • This function is to prevent children from drowning when falling into the wash tub. When draining is complete and you turn the power off and then on, the washing machine will operate normally. • To clear "CL" display, after draining is complete, close the door of the washing machine, turn the power off and then on.

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washing machine won't work?

Problem	CHECK & SOLUTION
The power is cut off.	Is the electric voltage normal? Is the washer plugged in? Plug in the electric cord. ➲ Water does not drain. Is the drain hose down? Put the drain hose down. Is the drain hose folded? Unfold the drain hose. Is the drain hose outlet clogged? Remove the waste cleanly.
Washing machine won't work.	Is the washer lid open? ➲ Close the lid. Is the Pause button on? ➲ Press the Start/Pause button one more time and check if the washer starts. Is enough water filled to the water level? ➲ If the water pressure is low, it takes a long time to start washing. Is the faucet closed? ➲ Open the faucet to supply water.
If the drain hose and spin basket are frozen, do as follows.	• Add hot water to the frozen water tap and remove the drain hose. Soak into hot water. • Pour hot water into the spin basket for about 10 minutes. • Put a hot water towel on the drain hose connector. • If the drain hose defrosts, connect again and check for proper water draining.
The water drains out immediately.	• The drain is clogged with coins or pins. The drain hose is hung over the drain hose hook. Half fill the spin basket with water and try for spinning again.
The water leaks at the water supply hose connector.	If the faucet connecting part is loose, water may leak. ➲ Repeat the assembling steps again. (Refer to "Connecting the water supply hose") Check if the rubber packing of water supply hose is in the right position. ➲ Screw tightly again. Is the water supply hose folded? ➲ Unfold the hose. If the water supply is too strong, water may leak. ➲ Close the faucet a little. Is water leaking from the faucet itself? ➲ Fix the faucet. Water is not supplied. Did you press the Start/Pause button after selecting the water supply? ➲ If the Start/Pause button is not pressed, water is not supplied. Press the Start/Pause button. Is the faucet closed? ➲ Turn on the faucet. Is the filter net at the water supply hose connector clogged with dirty matters? ➲ Clean the filter net by brushing with a toothbrush. Is the water supply cut off? ➲ If the water supply is suspended, turn off the faucet and power off.
Spinning makes loud noises and vibrations.	Check if the laundry is spread evenly in the washer. ➲ Spread out the laundry evenly and start again. Check if the washing machine levels on a sturdy flat floor. ➲ Set the machine at level. Is the handle for leveling legs loose? ➲ Adjust the legs on the feet for leveling. Is around the washing machine filled with unnecessary stuffs? ➲ Remove those unnecessary things away from the wash machine.

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specification

WA95W9

MAX. MASS OF DRY CLOTH IN kg	WA95W9	7.5 kg	STANDARD WATER LEVEL	HIGH	60ℓ
POWER CONSUMPTION	WASH	330 W		MID	44ℓ
	SPIN	240 W		LOW	36ℓ
DIMENSIONS(mm)		W540xD560xH852(LOW BASE) W540xD560xH904(HIGH BASE)		EXTRA LOW	25ℓ
WEIGHT		31 kg	WATER USAGE		160ℓ
WATER PRESSURE		0.05~0.78 MPa (0.5 ~ 8.0 kg·f/cm^2)	SPIN SPEED		720 rpm
WASHING TYPE		Stirring Type			

1. Water Saving program + Water Level “Mid” is recommended for a normally soiled load.

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QUESTIONS OR COMMENTS?

Country	CALL	OR VISIT US ONLINE AT
SINGAPORE	1800-SAMSUNG(726-7864)	www.samsung.com

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